NC WIC Program
Program Review Findings Report
October 2022-September 2023

Total # of Program Reviews: 43

Note: Only Review Areas with a Findings Rate of **19% or higher** are included in this report.

Part 1: Application Process & Transfer of Certification

Review Area 1.1
Does the local agency follow required procedures for processing applications for the WIC Program?

12 findings (28%)

Part 5: Civil Rights

Review Area 5.2
Do applicants/participants receive required notifications according to program policy?

11 findings (26%)

Part 7: Fiscal Management

Review Area 7.2
Does the local agency account for WIC Program expenditures according to program requirements?

8 findings (19%)

Part 9: Nutrition Assessment

Review Area 9.1
Are required nutrition assessments completed for each certification period?

17 findings (40%)

Review Area 9.2
Are all eligible nutrition risk criteria for each participant identified and are criteria being used correctly?

30 findings (70%)

Part 10: Plan of Nutrition Care

Review Area 10.1
Is an individualized Plan of Care documented for each client using standardized documentation practices?

13 findings (30%)

Part 11: Nutrition Education and Counseling

Review Area 11.4
Are mini-lessons being implemented in accordance with program policy?

9 deficiencies (21%)

Part 12: Breastfeeding Promotion & Support

Review Area 12.4
Does the local agency issue breastfeeding supplies in accordance with program policy?

11 findings (26%)

Review Area 12.5
Do peer counselors complete breastfeeding care plans for required contacts for women enrolled in the breastfeeding peer counselor program?

8 findings (19%)

Review Area	# of Findings	% of agencies
9.2	30	70%
9.1	17	40%
10.1	13	30%
1.1	12	28%
5.2	11	26%
12.4	11	26%
9.5	9	21%
11.4	9	21%
7.2	8	19%
12.5	8	19%

Program Review Findings October 2022-September 2023

1. Application Process & Transfer of Certification		
1.1	**12**	**28%**
1.2	0	0%
1.3	1	2%
1.4	1	2%
1.5	1	2%
1.6	3	7%
1.7	1	2%
1.8	0	0%
1.9	7	16%
total:	26	
2.Electronic Benefit Transfer		
2.1	0	0%
2.2	1	2%
2.3	0	0%
total:	1	
3. Security and Accountability		
3.1	4	9%
3.2	0	0%
3.3	0	0%
3.4	6	14%
total:	10	
4. Vendor Management		
4.1	1	2%
4.2	2	5%
4.3	5	12%
4.4	0	0%
4.5	0	0%
total:	8	

5. Civil Rights		
5.1	4	9%
5.2	**11**	**26%**
5.3	0	0%
5.4	0	0%
5.5	0	0%
5.6	1	2%
total:	16	
6. Caseload Management		
6.1	2	5%
6.2	4	9%
6.3	5	12%
6.4	0	0%
total:	11	
7. Fiscal Management		
7.1	3	7%
7.2	**8**	**19%**
7.3	2	5%
7.4	1	2%
7.5	1	2%
total:	15	
8. Policies and Procedures Management		
8.1	3	7%
8.2	4	9%
8.3	0	0%
total:	7	
9. Nutrition Assessment		
9.1	**17**	**40%**
9.2	**30**	**70%**
9.3	3	7%
9.4	1	2%
9.5	**9**	**21%**
total:	60	

10. Plan of Nutrition Care		
10.1	**13**	**30%**
10.2	2	5%
10.3	4	9%
total:	19	
11. Nutrition Education		
11.1	7	16%
11.2	1	2%
11.3	2	5%
11.4	**9**	**21%**
11.5	0	0%
total:	19	
12. Breastfeeding Promotion & Support		
12.1	3	7%
12.2	0	0%
12.3	7	16%
12.4	**11**	**26%**
12.5	**8**	**19%**
12.6	5	12%
total:	34	

TOTAL Program Reviews= 43